



**HIFLOW  
INDUSTRIES**  
Air conditioning & Mechanical Services

VISION & MISSION

ABOUT HIFLOW

COMMUNITY SUPPORT

AWARDS

HEALTH & SAFETY

CAREERS

**HITRAC** ASSET  
MANAGEMENT

LOGIN

What is HITRAC?



## Creating the right climate for your business

*At Hiflow Industries, we draw on our 20 years experience in the industry as we help businesses to maximise their cooling potential and minimise their energy usage.*

Australian owned and operated, we are an industry leader focussed on researching and delivering new and innovative online job management protocols that help our clients to achieve sustainability, energy efficiency and cost savings. We are specialists in air conditioning and mechanical services construction and installation, refurbishment, maintenance and repair, and we offer the following services:

- > HVAC&R maintenance
- > Specialised maintenance
- > Online job management
- > Repair services
- > Refurbishments
- > Retro fitting
- > Construction

Based in Brisbane, Queensland, the Hiflow Industries team is well resourced, highly motivated and very knowledgeable. Our modern workshop facilities are well stocked with spare parts and our service vehicles are professionally equipped ensuring quick turnaround times and quality workmanship on every job.

We proudly deliver the very best in service excellence to our large corporate and construction clients and government agencies throughout Australia.

### *Affiliations*

Hiflow's professional affiliations include:

- > Australian Institute of Refrigeration, Air conditioning and Heating



(AIRAH)

- > Australian Refrigeration Council (ARC)
- > Queensland Builders Services Authority (QBSA)
- > Queensland Master Builders (QMB)
- > Business Network International (BNI)
- > National College of Business (NCB)



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## Safety is our number one priority

*The safety of our workers and the adoption of safe work practices are both fundamental to our business.*

Our occupational health and safety policies comply with government standards and are well known by all staff. All our safety policies are reviewed and updated to reflect changes in legislation, and our team attend safety training seminars on a regular basis. All technicians are first aid and low voltage certified.

Our ability to maintain a safe working environment is further enhanced by our new and innovative online risk assessment process. The system enables our technicians to do an online onsite risk assessment and job safety analysis prior to the works commencing. The online assessment is then submitted via email to the relevant supervisor for checking and sign off before work begins.

Our ongoing commitment to health and safety is further evidenced by our participation as a heating, ventilation, air conditioning and refrigeration (HVAC&R) mechanical services national sponsor, with Pro Visual, for the last two years, aiding in the awareness of safe industry practice.





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HOME PROFILE SERVICES CLIENTS & PARTNERS ENVIRONMENT CONTACT

HVAC&R MAINTENANCE

SPECIALISED MAINTENANCE

HITRAC ASSET MANAGEMENT

REPAIR SERVICES

REFURBISHMENTS

RETRO FITTING

CONSTRUCTIONS



## Preventing budget blowouts

*Choose Hiflow Industries to undertake your preventative maintenance and we will keep your plant and equipment running efficiently, extending its life and saving on running costs. Our preventative maintenance pays for itself through the cost savings that we generate for our clients.*

Hiflow Industries are leading the way in preventative maintenance services. We are renowned for our professionalism, integrity and the respect we hold for your valuable assets we treat them as if they were our own.

We maintain many commercial premises in Brisbane, some of them are considered to be premium sites. We are experiencing continued growth in this area.

Queensland:

- ▶ Riverside Centre – 123 Eagle Street, Brisbane
- ▶ CUA Building – 175 Eagle Street, Brisbane
- ▶ State Law Building – 50 Ann Street, Brisbane
- ▶ 545 Queen Street, Brisbane
- ▶ Cathedral Square – 410 Ann Street, Brisbane
- ▶ Kings Row Office Park – Milton, Brisbane
- ▶ Investa Building – 160 Ann Street Brisbane
- ▶ Qld Health Facilities – Nathan, Brisbane
- ▶ Tarong Energy Power Stations
- ▶ BP Refinery – Bulwer Island, Port of Brisbane
- ▶ Patrick Stevedores – Fisherman Island, Port of Brisbane



What is HITRAC?

▶ Centro shopping centres – Brisbane

New South Wales:

- ▶ Australia Square – 264 George Street, Sydney
- ▶ HSBC Centre – 580 George Street, Sydney
- ▶ The Ark – 40 Mount Street, North Sydney
- ▶ Cisco Building – 80 Pacific Hwy, North Sydney
- ▶ Dpt. of Health Building – 73 Miller Street, North Sydney
- ▶ Investa Building – 54 Miller Street, North Sydney
- ▶ Macquarie Corporate Park – North Ryde, Sydney
- ▶ Altitude Business Park – Macot, Sydney
- ▶ NSW Health – North Sydney
- ▶ Riverside Corporate Park – North Ryde, Sydney
- ▶ The Precinct Corporate Centre – North Ryde, Sydney
- ▶ Toll Priority Facility – Bankstown Airport

Our successful client partnerships come from our commitment to continually raising the standards for preventative maintenance services. We strive to maintain constantly operational plant and equipment for each and every one of our clients.

- > Any scheduled downtime is kept to a minimum.
- > Our staff members are technically qualified and very experienced.
- > Written job statements are delivered at the completion of each job.
- > Response to breakdowns is a priority and is guaranteed to be within two hours of the call being logged.
- > Our charges are structured very competitively.

